# TRUSTED© CCTV

NEWS UPDATE - 09/09/15

'Operational Standards' for Security Camera Systems



The TRUSTED® CCTV Improvement Project announces the release of updated versions of their unique 'Operational Standards' for Security Camera Systems

London, U.K. - Following on from the April 2015 announcement of the worlds first Operational Standards for Security Camera Systems, the TRUSTED® CCTV Improvement Project are now releasing the revised updated version 2.1.1.

The latest developments of the TRUSTED® CCTV Operational Standards are being introduced to help CCTV Users and Operators ensure they more easily achieve an efficient, effective and responsible level of performance, from their security camera systems.

Building on the concept of encouraging Operators and Users to adopt a strategy of Responsible Societal Surveillance (RSS), these latest CCTV Operational Standards have been further enhanced, to provide practical benefits to a broad spectrum of CCTV Stakeholders.

CCTV End Users can choose which level of TRUSTED® CCTV Operational Standards compliance best suits their needs, and by following a detailed set of requirements and undertaking a thorough annual review, they will be able to identify and design out many of the current issues and concerns which beset the CCTV & Security Industries.

- Level 1 'PLATINUM' standard requires independent expert verification
- Level 2 'GOLD' standard requires independent expert verification
- Level 3 'SILVER+' standard requires independent verification
- Level 5 Sill v Lik + standard requires independent verification
- Level 3 'SILVER' standard self compliance no external audit
- Level 4 'BRONZE+' standard requires independent verification
- Level 4 'BRONZE' standard self compliance no external audit

### STANDARDS CONTENT

**PART 2 - EXISTING SYSTEMS** 

ANNUAL COMPLIANCE TESTING & EVALUATION V 2.1.1 RELEASE - 09/2015

- Operational Objectives
- Technical Reviews & Testing
- Recording Review & Testing
- System Management
- Transparency, Accountability, Privacy, & Data related issues
- Legal Considerations
- System Maintenance

Part 2 relates specifically to the requirements for existing working CCTV systems, to be capable of achieving and maintaining a desired level of Operational Compliance.

Evaluated systems can opt to receive an annual certificate, TRUSTED<sup>©</sup> Compliance Mark (example right), and online directory listing.



The TRUSTED® CCTV Operational Standards documents are now available to purchase in PDF format from the recently launched TRUSTED® CCTV e-Store at:- www.trustedcctv.co.uk

Hardcopy A4 book versions of the updated standards are also due to become available before the end of September 2015.

Whilst the TRUSTED® CCTV Operational Standards are currently available for direct purchase, subject to wider industry support, they may in future also be offered through established 'partner' bodies or organisations.

An example of a TRUSTED® CCTV Operational Standard 'T' Mark, indicating a Security Camera System that has achieved Level 1 'Platinum' compliance >>>





# TRUSTED© CCTV

**NEWS UPDATE - 09/09/15** 

## 'Operational Standards' for Security Camera Systems



## Additional Information:

CCTV Users can initially obtain an individual Operational Standards document (from the e-Store), to use as a working tool to help improve the management and operation of their Security Camera System.

TCIP announces release of updated versions of their unique

'Operational Standards' for Security Camera Systems

(Individual Standard Documents (PDF) cost £ 30.00 - \$48.00 - €44.00)

Having completed the workflow to the required level, an independent assessment can also be undertaken if required (mandatory for Gold and Platinum standards), to verify that the standard has been achieved.

An optional 'Compliance Pack' (CP) will also be available to allow CCTV Operators to complete the process, by entering their Standard's achievement on a publicly viewable online register. In addition to this, a completion certificate and unique TRUSTED® CCTV Compliance Mark are also included as part of the pack.

(optional CP costs vary, from £ 45.00 for Bronze up to £ 75.00 for Platinum)

Subject to demand, the generic versions of the  ${\bf T}{\bf RUSTED}^{\odot}$  CCTV Operational Standards will in time also be further customised to meet the demanding needs of various specific sectors, for example ...

- schools and colleges hospitals retailers & shopping centres
- hotels pubs & bars petrol retailers stations ports & airports
- · museums · cinemas & theatres etc.

Bespoke versions are also planned for various other global markets, taking account of any specific local requirements.

### Background Information:-

The TRUSTED® CCTV Improvement Project was started back in 2007, and has since been involved in the development of various documents and materials to help CCTV Operators improve the management and operation of their security camera systems.

Although initially outlined in the '90s, the concept of "Operational Standards" for existing CCTV systems was really only first considered in detail around seven years ago. The current development work over the past 20 months, was squarely based on feedback received following the UK's first National CCTV Improvement Week, which was organised by the TRUSTED® CCTV Improvement Project in 2012.

#### Notes for Editors:-

If required, there's a brief overview presentation on the Operational Standards currently available as a PDF format document.

Abstracts of the individual TRUSTED® CCTV Operational Standards are also available on request.

The TRUSTED® CCTV Operational Standards are very much a 'work in progress', and as such, any comments, feedback and suggestions will be very warmly welcomed.

### STANDARDS CONTENT

#### **PART 2 - EXISTING SYSTEMS**

ANNUAL COMPLIANCE TESTING & EVALUATION V 2.1.1 RELEASE - 09/2015

- Operational Objectives
- Technical Reviews & Testing
- Recording Review & Testing
- System Management
- Transparency, Accountability, Privacy, & Data related issues
- Legal Considerations
- System Maintenance

Part 2 relates specifically to the requirements for existing working CCTV systems, to be capable of achieving and maintaining a desired level of Operational Compliance.

Evaluated systems can opt to receive an annual certificate, TRUSTED® Compliance Mark, and online directory listing.



Page 2 of 2

For further details write to:- info@trustedcctv.org